



MARCH

CULTEC Update

From the President: COVID-19 Update



We are open for business - maybe not as usual but these are unusual times.

Although the COVID-19 virus has disrupted our everyday lives, **CULTEC** continues to provide the customer service and materials necessary to complete your underground stormwater management needs.

On **Sunday, March 22nd**, Connecticut Gov. Ned Lamont clarified the definitions of essential vs. non-essential businesses.

From this announcement, we have deemed that **CULTEC** falls under the essential category as a distributor and manufacturer essential to the Stormwater and Wastewater industries.

Our staff has been furnished with the proper tools to work remotely and we are in constant contact with our vendors and supply chains. We have reduced our in-house staff to two employees.

Shipping and receiving hours will remain unchanged at this time and will operate during the normal business hours of **8 AM – 4:30 PM**.

Although we are still supplying local customers from our **Brookfield, CT** location, we have instituted some safety measures to restrict the spread of the virus.

Customers picking up material at the Brookfield location **must call 475-289-7113** from their vehicle to alert us of your arrival. Please do not enter the building. A **CULTEC** employee will load your material and instruct you as to how / where to sign the necessary paperwork. There will be no personal contact. All paperwork will be set up in a designated area in the warehouse.

It is recommended to make a delivery / pick up appointment in advance, to ensure your product and paperwork is prepared ahead of time. Non-employees, customers, and drivers are no longer permitted to enter the building.

To impart, social distancing, all **CULTEC** employee travel and face-to-face visits have been suspended until further notice. Despite this, creative lines of communication are open. When necessary, we will set up a Zoom meeting with clients to discuss projects or questions. All departments are available to answer any questions that may arise.

It is important that we all pull together and help each other get through this unprecedented event. Please stay safe and respect the suggestions and recommendations of our government leaders and health organizations, for the safety of our community and nation. We will update you periodically of any new policies and procedures. If you would like, you can download these procedures via PDF by [clicking here](#) to distribute to your staff.

Be well,
Bob DiTullio, Jr.
President, CULTEC, Inc.

Important contact information:

Sales: sales@cultec.com

Technical / Design assistance: tech@cultec.com

To place an order: orders@cultec.com

All other inquiries: custservice@cultec.com

Phone: [203-775-4416](tel:203-775-4416)

www.cultec.com